

Patient Participation Forum, AGM

At Blythe Bridge Surgery Thursday

27/10/2014 1245pm

This is my second report as chairman of this group, which is going from strength to strength and hopefully can make a real difference to communications between doctor, patients, and staff, giving confidence and understanding to all.

For last two years we have run patient questionnaires which we hope will give patients a feeling of being part of the surgery and not just another number.

Changes are taking place throughout the NHS which will have far reaching long term effects, one change being suggested is that doctor surgeries will be open 7 days a week

Some hope?

At a meeting of the CCG on the 5<sup>th</sup> of this month at Newcastle 3 items stood out, 1/ the Problem of hearing still not settled as any criteria has yet been decided.

2/ those patients with Diabetes are waiting longer for their appointments than the 18 weeks target set by the Government.

3/ Draft documents have been drawn up titled Personal health care budgets, this covers, operational policy, Delegation Level3 personal assistants employed payments of personal health budgets, as I have said all in draft stage for further discussion.

In conclusion I would like to thank the following for their support, Dr Tiguti , the committee who have work hard to make our committee a success. Last but not least our Jane who not only as practice manager which

is a full time job in its own right , but also find time for the patients forum

Car Park, signage at present we are awaiting clearance from the estates for the Doctors surgery from Norfolk Street in Shelton Ms Urwin to collect and erect the signs, I have today the 3<sup>rd</sup> of December that the Car Park sign is ready for collection that will be erected in the next few days

The Demenia Club is growing slowly we have on average 20 to 25 members regular , we try to keep a happy atmosphere with visiting entertainers from Werrington and Blythe Bridge .

Earlier this year the Club took them to Bridge Mere garden centre where we all enjoyed a lovely meal, this Wednesday we shall be having a 3 course Xmas Diner at Doveley with Christmas Carols etc