

Minutes of the Fourteenth Meeting of the Patient Participation Group for the Tean and
Blythe Bridge Surgeries held at Blythe Bridge Primary Care Centre at Noon on
Thursday 10th December 2015

Present:- Frank Hopley (Chair), Jane Bentley (Practice Manager), Debbie Fernyhough, Peter Jones, Ann Kollar and Derek Sederman.

1. Apologies had been received from Jenny Perrett and David Trigger.
2. The Minutes of the last meeting were agreed and signed by the Chair.
3. Debbie Fernyhough asked whether the points outlined in the survey had been acted upon. Jane Bentley said it was policy to do so if appropriate and when time allowed.
4. There was a discussion about how doctors use their time (reading, preparation, keeping abreast of change and so on) and whether this should appear on notice boards or on the website. It was decided this was unnecessary. Specialist areas for each doctor were on the website.

It was emphasised by Debbie Fernyhough that complaints about hospitals was dealt with through P.A.L.S. (Patient Advice and Liaison Service).

Jane Bentley raised the need for someone to attend Locality PPG meetings on occasion at Cheadle Hospital. She said that they took place once a month on Thursdays. Peter Jones volunteered to attend on our behalf.

There was much discussion about the use of notice boards at the surgeries to disseminate information about various general medical topics as well as the work and aims of the PPG. Debbie Fernyhough said that there was a Health Promotion Calendar on-line and this could help. Jane would look at what was possible and what was available and then Frank Hopley and Peter Jones offered to help in a practical way at Blythe Bridge and Ann Kollar and Derek Sederman offered the same help at Tean – Jane would let them know when material, including leaflets, was available.

The final topic ranged over the practicality and desirability of having differing meeting times to suit differing groups of people. There are many problems regarding the use and availability of facilities, availability of professional staff, timings suitable to visiting speakers and so on. There was no obvious choice of different times and no guarantee that they would make for a better attendance, though everyone agreed that it would be good to have at least an appearance of a greater show of interest. Jane Bentley promised to look again at the issue.

The date of the next meeting was set for Thursday March 17th 2016.

The meeting closed at 1.25 pm.

Signed.....